

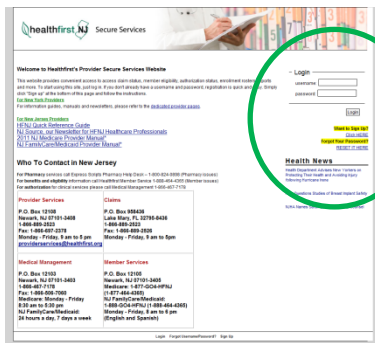
You Spoke...We Listened

In a provider satisfaction survey collected last fall, 1,300 provider Secure Services website users told us what they wanted from our website.

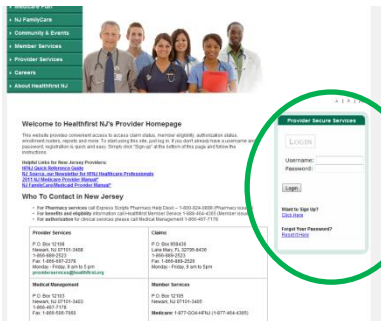
And now we're delivering.

Some of you may remember the bright greens that used to make the site hard to read, and we immediately changed those colors to ones that were far easier on the eyes.

Now, we're moving toward improving access by delivering you a new login page. Don't worry: you can still log in to the secure area—and all your claims, eligibility, authorization and report data—in much the same way as before:



Old Login Page



NEW Login Page

On our new login page, you'll see we've kept links to documents you use on a regular basis, but we'll soon be significantly expanding this area so that you may access the key documents, forms, policies and events you need on a daily basis—***without needing to log in.***

We are still listening to you, our customers, and will roll out more enhancements in the coming months to improve your website experience. We consider you our partners in caring for our members, and want to give you the tools you need to continue to provide excellent service to the underserved.